

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2016 TOTAL	MAY 2015	2015 TOTAL
JIFs RECEIVED	62	71	90	91	87								401	76	780
JIFs RESPONDED TO	52	63	66	91	84								356	73	799
Non-Jurisdictional	33	40	43	64	68								248	60	557
Jurisdictional	13	14	21	19	13								80	7	149
Variance	4	4	2	4	0								14	4	32
General Information	2	5	0	4	2								13	0	31
Potential Violation	0	0	0	0	1								1	2	30
AVERAGE RESPONSE TIME (in days)	13	14	13	18	18								16	17	17

TELEPHONE CALLS	243	253	354	367	401								1618	389	3814
WALK-INS	9	18	10	12	17								66	14	136
WRITE INS/SITE VISITS	1	2	3	1	3								10	3	21
OTHER AGENCIES	22	26	31	40	55								174	31	290
FOI REQUESTS RECEIVED	20	21	16	11	27								95	12	207